

TRANSLATION*

Original: Portuguese

SUMMARY OF THE REPORT OF ACTIVITIES OF 2015

Of all the activities carried out by the IGAI during the year 2015, we present here a summary of those that were developed and mentioned in the Report of Activities and that deserve a special emphasis regarding the performance evaluation during the period in appreciation.

LEGAL TEXTS

Regulation on the Material Conditions of Detention in Police Premises – Order MAI No. 5863/2015, dated June 2, 2015;

Revision of the Manual/Inspective Forms to conduct Inspections without Previous Notice (ISAPs) to units and precincts;

Regulatory Decree No. 84/2007, dated November 5, 2007, amended and republished by Regulatory Decree No. 15-A/2015, dated September 2, 2015 (article 65-I), which regulates Law No. 23/2007, dated July 4, 2007, that approves the legal framework for the entry, stay, exit and removal of foreign citizens into or out of the national territory;

Regulation of the Inspection and Control Proceedings of the Centres for Temporary Confinement and of Monitoring of Forced Returns CIT/EE – Decision No. 10720/2015, dated September 28, 2015;

Creation of Inspective Forms (Manual) for the different applicable situations;

Review of the Inspective Manual to conduct ISAPs to the activity of private security enterprises.

* Translated by Maria da Conceição Santos, Senior Technician of the Inspectorate General of Home Affairs.

OPERATIONAL ACTIVITY

INSPECTIONS

- We began the Extraordinary Inspection Action (of a permanent nature) of monitoring of forced return operations of foreign citizens from the national territory;
- For the implementation of these monitoring operations a software application was created, which allows the reading, at any time, of a set of variables, namely the communications to the IGAI of the forced returns conducted by the Immigration and Borders Service (SEF) that began in October 2015.

AUDITS

THEMATIC:

- In 2015 we began a thematic audit under the title “**The Cartography/Geography of risk**”, foreseen to last for 3 years.

During the 20 years of experience regarding the independent and external control of the security forces and services under the authority of the Ministry of Home Affairs, the IGAI has acquired and compiled a deep experience, knowledge and understanding in what concerns the relationship citizen/police officer.

It was then decided, as a strategic orientation for the period 2015/2018, to carry out a thematic audit having the **overall purpose** of conducting studies which provide an X-ray on the evolution and change of the social fabric and require a permanent effort and improvement in understanding the ethics of the phenomena that imply a balance in the relationship citizen/police officer.

The intention is to provide answers to some basic questions based on the whole set of proceedings created to ensure the (external) control of the security forces and services: Are the tools for oversight and control suitable? Do the security forces and services have infrastructures and possess the necessary tools for their good operation? Are the recruitment and training of the security forces and services the ideal ones, considering the new hazards deriving from the changes in the present situation at worldwide level? Is the workforce of the security forces and services in accordance with the needs of the population? Is the geographic distribution of the detention premises of the National Republican Guard (GNR) and the Police of Public Security

(PSP) appropriate? And are those facilities in accordance with the Regulation on the Material Conditions of Detention in Police Premises, published in 2015? Is there a coordination, namely at operational level, with Bodies of Criminal Police (OPC) from other Ministries? And with the Courts of Law?

EXTRAORDINARY:

- Audit on the proceedings for granting a residence permit for activities of investment (ARI);
- Audit to the proceedings adopted by the Immigration and Borders Service (SEF) regarding requests of family reunion.

BUDGETARY:

- Audit to the former Directorate General of Infrastructures and Equipment (DGIE).

OVERSIGHT

- In 2015 we close the cycle of ISAPs to all the units and precincts of the country.
- We note that the facilities of the security forces and services have been a priority of the IGAI. Each year, a fixed number of visits is scheduled; to establish that number we consider all the inspections to the premises of the two security forces, the GRN and the PSP.
- The objective of the ISAPs is mainly to verify, in a general way, the quality of the services provided by police structures to the population and, specifically, to carry out the control of the legality of police action, namely in what concerns the exercise of the rights, freedoms and guarantees of the citizens, centring its intervention, rectius oversight, in the following domains: detentions, detention facilities, coercive identifications, intervention according to the Mental Health Act.
- Interventions in the scope of the Lei Tutelar Educativa* and

* An Act applicable to youths between 12 and 16 years old who commit an offence qualified by law as a criminal offence and show the need for an education regarding the rule of law. (Translator's note)

forces..

- These kinds of inspection actions have three dimensions: direct observation, analysis of documents and interviews with police officers. For each police facility that is visited, a specific form is filed, called “Inspection Form”, where the information gathered concerning the different themes approached is report.

TRAINING

- The IGAI held training actions/seminars at the High Institute of Police Sciences and Domestic Security (Instituto Superior de Ciências Policiais e Segurança Interna - ISCPSI), the Military Academy (Academia Militar), the GNR Training Centre (Centro de Formação da GNR) of Figueira da Foz, the Portuguese Association of Security (Associação Portuguesa de Segurança - APS) and the Centre of Judicial Studies (Centro de Estudos Judiciários - CEJ).
- We must note that in 2012, 2013, 2014 and 2015, the IGAI, in collaboration with other institutes and training centres of the security forces and services, implemented a set of training modules, which will continue in 2016.

HIGH INSTITUTE OF POLICE SCIENCES AND DOMESTIC SECURITY (ISCPSI)

- It is in force, between the IGAI and the ISCPSI, an agreement carry out specific actions in order to improve a richer curriculum, either in the field of good practices or the adoption of more appropriate legal proceedings in certain police actions.
In the scope of this agreement, the following modules were presented:
 - External oversight of police action: the role of the IGAI;

- Mission, history and activity of the IGAI;
- Use of firearms by police officers;
- Inspection actions to precincts and human rights;
- Use of coercive means and boundaries to police action;
- Reunions and demonstrations;
- Organisation of the disciplinary procedure;
- Arrest and identification of citizens and police pursuits;
- Human rights and discrimination.

MILITARY ACADEMY

- External oversight of police action.

INSTITUTE OF ADVANCED MILITARY STUDIES

- Curriculum module “Organisation and Police Cooperation”, in the scope of the course for promotion to high rank officer.

GNR TRAINING CENTRE OF FIGUEIRA DA FOZ

- External oversight of police action: the role of the IGAI;
 - Use of firearms during police pursuits;
 - Use of coercive means and boundaries to police action.
- In 2015 we began a collaboration with the Centre of Judicial Studies in courses of training for trainee public prosecutors and judges of the Regular Courses for the Judicial and Administrative Courts, regarding the issues of

the fundamental rights of the citizens and the use of coercive means by the security forces and services.

**INTERNATIONAL
COOPERATION
AND
COLLABORATION**

- Participation in the Conference which launched the project S4ACA and EPE – 24-27 February, Cracow, Poland;
- Participation of the IGAI in the Annual Conference, Workshop and AG – 18-20 November, Paris, France;
- In the scope of this Conference, a Workshop took place under the subject “Expression and Reception of citizens’ complaints”, in which the moderator was the Inspector General (Vice President of the EPAC – area of police oversight);
- Use of the EPAC/EACN as a platform to spread the work, experience and challenges of the IGAI and to promote partnerships with other similar organisations;
- Participation of Inspectors of the IGAI in the activities promoted by the EPAC/EACN;
- The IGAI is now a member and user of the newly launched platform of the EPAC/EACN for communications in the scope of the Europol Platform for Experts (EPE) and of the two areas devoted and accessible to the registered contact points:
 - EPAC/EACN Anti-Corruption and Police Oversight;
 - S4_ACA.

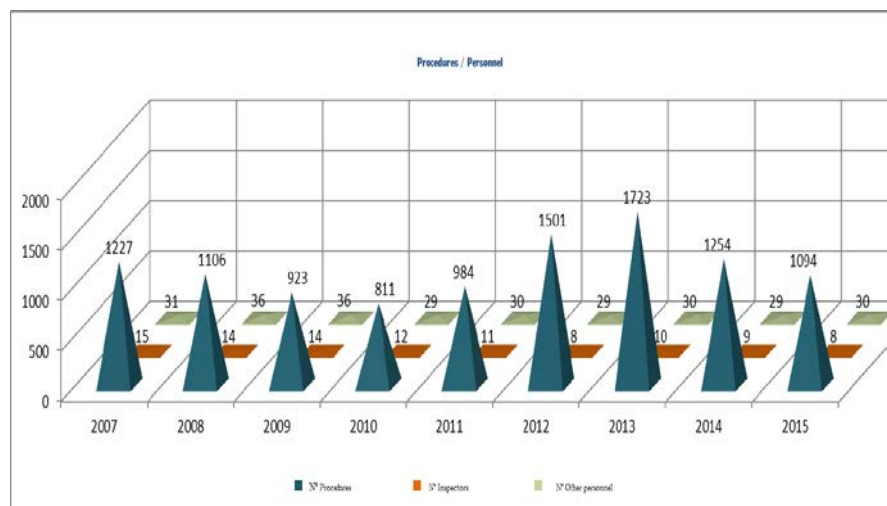
PROCEDURAL ACTIVITY

ADMINISTRATIVE PROCEDURES		
Complaints		318
Certificates		399
	TOTAL	717
PENDING FROM PREVIOUS YEARS		489
	TOTAL	1206
CLOSED		710
CONVERTED INTO DISCIPLINARY PROCEDURES		11
TRANSFERRED TO 2016	TOTAL	496
DISCIPLINARY PROCEDURES		
Inquests		3
Inquiries		19
Disciplinary		21
	TOTAL	43
PENDING FROM PREVIOUS YEARS		63
	TOTAL	106
CLOSED		48
TRANSFERRED TO 2016	TOTAL	58
REGULATORY OFFENCES		
ACM,IP		5
Alarms		315
	TOTAL	320
PENDING FROM PREVIOUS YEARS		598
	TOTAL	918
CLOSED		174
TRANSFERRED TO 2016	TOTAL	744
INSPECTION ACTIONS: AUDITS AND INSPECTIONS		
Audits		3
Inspections		11
	TOTAL	14
PENDING FROM PREVIOUS YEARS		25
	TOTAL	39
CLOSED		13
TRANSFERRED TO 2016	TOTAL	26
TOTAL		
PROCEDURES DEALT WITH IN 2015		2269
CLOSED		945
TRANSFERRED TO 2016		1324

HUMAN RESOURCES / OPERATIONAL ACTIVITY

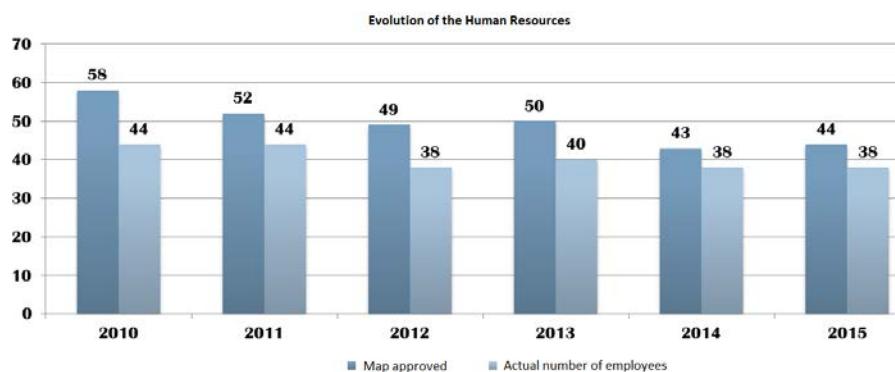
PROCEDURES PERSONNEL

EVOLUTION 2007-2015

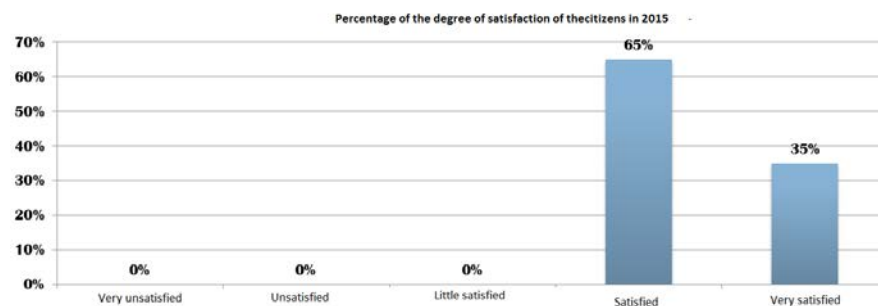


Number of the procedures initiated in each year; the total number corresponds to inspections, audits, PNDs, COs and PAs.

EVOLUTION OF THE HUMAN RESOURCES



PERCENTAGE OF THE DEGREE OF SATISFACTION OF THE CITIZENS IN 2015



**INFORMATION
TO THE
CITIZEN**

- The Plan of Activities of the IGAI for the year 2013 foresaw, among other activities, the restructuring of the official site of the IGAI, to be concluded and put online during the year 2015. That task was achieved and made available to the public, in July 2015, with several subjects and information.
- This project is part of the strategic aim of enhancement of the resources of the IGAI and has the purpose of increasing the quality of the information and communication through the improvement of simplicity and innovation of proceedings.